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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm writing to request that you deny any changes to Unbundled Network Elements.

I do tech work in San Francisco and run an office network. Our phone and internet connections depend on AT&T copper wiring, since they built and own most of the telecom wiring in the US. Currently our phone and internet come from Sonic, who lease AT&T copper to provide our service. Sonic has excellent services, great instant tech support and a reasonable price

5 years ago, the non profit where I work was the 1st AT&T hi-speed fiber customer in the building where we were then located. We experienced several constant problems with AT&T during the X NUMBER OF years we were their customer. Service installation took 6 months longer than expected, and AT&T billed us \$3500 for wiring, which was supposed to be free. We spent tens of hours on the phone and emailing trying to resolve the billing issue. Also Caller ID NEVER worked and AT&T was unable to fix it.

We moved into a new office this June and have Sonic as an ISP. AT&T owns the wiring that Sonic leases from them. It took 4 visits from an AT&T technician to properly connect the 2 pairs of copper for one of the circuits. AT&T's mistakes cost us \$1100 as the riser company was needed to detect AT&T's continued mistakes. It seems AT&T is able to make a mess of everything they touch. They are so large an organization that everything becomes complicated. I hear this both from people who work for AT&T as well as technicians who constantly have to work with AT&T.

Our office will never use AT&T if we have any choice. AT&T is so large and problematic that they cost us a lot of time and money.

Incumbent carriers (such as AT&T & Verizon) need to share the UNEs. Without these legal requirements we would be stuck with AT&T and their problem circuits. Access to UNE services are what helps smaller companies exist who often provide a better product and better services . Until more infrastructure is built incumbent carriers must legally be made to share UNEs. I feel sorry for customers who don't have alternatives to the large incumbent carriers, and are stuck with poor service at high prices.

Terry Erickson